MAVS GLOBAL PRIVATE LIMITED

WARRANTY TERMS & CONDITIONS

Standard Hardware Limited Warranty Policy

IMPORTANT WARRANTY NOTICE:
Please read this document carefully before using or submitting your MAVS product for technical support or service. By purchasing and using MAVS hardware products, you agree to be bound by the terms and conditions set forth below.

1. Coverage & Eligibility

- **Manufacturing Defects:** Warranty is applicable only against manufacturing defects encountered during normal and proper use of the product.
- **Commencement Date:** Warranty period starts from the original invoice date as indicated on the proof of purchase.
- **Claim Requirements:** All warranty claims require a valid invoice/proof of purchase and the original legible product serial number.

What is Not Covered

- **Physical & External Damage:** Physical damage, liquid damage, misuse, unauthorized modification, and power-related damage (e.g., voltage surges or electrical fluctuations) are not covered.
- **Unauthorized Repairs:** Products repaired, serviced, or altered by unauthorized service providers or third parties are not eligible for warranty coverage.
- **Software & Wear & Tear:** The warranty does not cover software issues, operating system errors, third-party accessories, or normal wear and tear.

3. Data Backup & Company Liability

- **Data Backup Responsibility:** Customers must back up their data before submitting the product for service. The company is not responsible for any data loss, corruption, or recovery under any circumstances.
- **Limitation of Liability:** The company's liability is strictly limited to the repair or replacement of the product under the warranty terms.